

**OCTOBER
2018**

LOCAL MEDICAL COMMITTEE

LMC
GLOUCESTERSHIRE

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The interim report by Dr Nigel Watson's study into the future of the partnership model of general practice is due to be published on Wednesday. If you do not receive it directly we will share it with practices. The report will focus on what research has been done, and look at potential avenues for improvement. The main report, with recommendations, is expected in December.

GP career support pack

As part of GP retention efforts, NHS England, RCGP and the BMA have developed a GP Career Support Pack that sets out support available at different stages of a GP's career (e.g. first five, mid-career, nearing retirement, taking a career break and / or needing extra support). The pack is intended to signpost GPs to support available throughout their career with a view to supporting their career and life choices.

GPs are encouraged to liaise with their responsible officer team, usually via the appraisal lead, to obtain further advice and support on the initiatives and schemes set out in the pack. The national pack is available for download on the NHS England website:

<https://www.england.nhs.uk/publication/gp-career-support-pack/>

The pack will be updated every 3-6 months, with the next version being published in October. Any questions on the GP Career Support Pack can be directed to:
england.primarycareworkforce@nhs.net.

GP retention scheme

As of June 2018, around 295 GPs across England had joined the [GP Retention scheme](#) giving them the flexible working options they need to enable them to remain in practice. This scheme could be helpful for a range of GPs, including those who need time to care for family members, those wanting to reduce their hours as they approach retirement or GPs who want to receive educational and development support after a period of absence. In these cases it is worth seriously considering joining this scheme. You can watch this [video](#) interview with two GPs explaining how the scheme has helped them to continue practising.

The guide will be updated every 3-6 months, with the next version being published in October, and will also be disseminated by regional workforce leads with local information included.

If you have any feedback about the guidance, please contact Alex Ottley at
aottley@bma.org.uk

More about Indemnity

We are assured that the state-backed indemnity scheme will be going ahead from 1 April 2019 and that winter indemnity for this year will be provided. Details are on the [BMA website](#).

Technical fault with PCSE online queries form

PCSE has asked the GPC to let practices know that, due to a technical fault, queries submitted via their online form from 17 July until the end of August, have not been getting through to their system and cannot be retrieved. The issue has now been resolved. However, if a practice or GP submitted a query in July or August and have not received a response, please resubmit your query using the form in this [link](#). Note that the technical issue **did not** apply to the follow enquiry types: CET claims, GP payments, GP pensions, Pre-visit notifications.

Patient follow-up

At this month's LMC meeting the Acute trust assured us that the system for following up patients has been fixed since July. If, however, you meet any new cases since then where the Trust has failed to follow-up a patient then please would practices report this to the LMC, with NHS number and brief details, which we will then collate and sent to the Trust.

LMCs Buying Group update

The Federation of LMCs Buying Groups has launched a free [recruitment](#) platform (clinical and non-clinical roles) and a [community](#) section, which is an information hub with sector/supplier updates, advice and guidance to support you in the running of your practice. as well as additional member benefits to meet the growing needs of GP practices. Adverts can be uploaded [here](#). Both platforms have been well received by member practices. During the 'soft launch' period over the summer, 72 vacancies have been submitted and the section has been viewed over 1000 times. The Community section has been viewed almost 600 times between July and August.

If any practice has not yet re-registered with the Federation post GDPR they will miss out on important information about the new additional services available on the Federation's website and next year's flu vaccine offers. If that applies to you, then you can [re-register here](#).

The ordering and delivery of flu vaccines this year has been a major area of concern for practices, primarily due to a change of policy by NHS England earlier in the year. The Federation has continued to liaise with Seqirus to try and help those practices that, for whatever reason, found they did not have a confirmed order for Fluad. This month, the Federation has started negotiations with Sanofi, Mylan, MASTA and Seqirus to forward plan for the 2019-20 season. They hope to get feedback by 5 October on the vaccine offers for next year. In the meantime, practices may expect to receive a survey asking what is most important when deciding which flu vaccine provider to go with. If you want to access and reply to the survey directly then [here is the link](#).

For further information on LMC Buying Group member benefits or to speak to a member of the team, you can live chat via their website: <https://www.lmcbuyinggroups.co.uk/> or give them a call on: 0115 979 6910.

You can also now leave a review about your membership experience:

<https://www.lmcbuyinggroups.co.uk/submit-review> and follow the LMC Buying Group on social media:

Twitter: <https://twitter.com/LMCBuyingGroup>

Facebook: <https://www.facebook.com/LMCBGF/>

LinkedIn: <https://www.linkedin.com/company/lmc-buying-groups-federation/>

New GMC guidance to help doctors with reflective practice

New guidance to help doctors and medical students with reflection has been jointly published by the Academy of Medical Royal Colleges, Conference of Postgraduate Medical Deans, GMC and Medical Schools Council. Access the guidance on the [GMC website](#).

University of Worcester – Three Counties Medical School – update

The first admissions to this new four-year, graduate entry course will now be in September 2021. We are told that clinical placements will be in approximately equal numbers in the community and in secondary care. The 'community' is taken to include both primary care and specialist care provided outwith the major hospitals. It is anticipated that 'hubs' of community hospitals, their associated general practitioners and the related health care team will provide a suitable framework. In the first two years there will be 20 days of primary

care placements, with very many more in years 3 and 4. The aim of all placements is that they should be as 'immersive' as possible. HEE funding, formerly SIFT but now the 'Tariff', is distributed to GP practices by a formula using 'student weeks' as the unit. This funding is normally at a level intended to recompense the practice for clinical work not undertaken. There is a major opportunity for the local clinicians to shape the learning to the needs of the local community, with the hope that graduates will remain to serve the area.

Any problems with PCSE (Capita)?

The official guidance about PCSE from the BMA is at:

<https://www.bma.org.uk/collective-voice/committees/general-practitioners-committee/gpc-current-issues/capita-service-failure> from which a useful extract is:

Process

1. If a practice or individual has any issue due to the service provided by PCSE, such as delays or errors in payment, they should contact PCSE in the first instance to resolve the issues pcse.enquiries@nhs.net, putting appropriate details in the header to ensure PCSE can pass details on to the relevant back office team.
2. If the issue is not resolved by PCSE in a timely manner then you should contact NHS England to make a claim at their designated email address pcse.ppinfo@nhs.net. We suggest that you include the following details in your email:
 - Your name and address (or the name of the practice and its address)
 - The reason for your claim
 - A clear explanation of the facts
 - What losses are you are claiming (these may be direct losses such as your contractual payments, or indirect losses such as costs incurred because of having to take out a loan to pay for practice expenses)
 - Attach any supporting documents which verify the facts in the letter and the amount claimed
 - A date by which you want a full response, we recommend 28 days
 - Any other relevant information

NHS England should then be in contact about your claim. You should note that by accepting an offer of compensation it could mean you forego the right to seek any further redress, so please consider fully all losses that you suffered because of failings by PCSE.

You may also wish to consider taking up your claim via the small claims court, however not all claims are suitable for this route. See [guidance on bringing a small claim to the court](#)

If you cannot reach agreement with NHS England over your claim, please contact GPC England (info.gpc@bma.org.uk) and we can escalate the issue on your behalf. Please include the previous correspondence and a clear outline of the issue and the desired outcome.

If you are unsure about the terms of any offer or your legal rights you may wish to seek independent legal advice, however, depending on the financial loss you have suffered, this may not be financially prudent. BMA Law offers expert legal advice at preferential rates for BMA members. They can be contacted on info@bmalaw.co.uk or 0300 123 2014.

GPC Sessional GPs' newsletter

You can access the September newsletter [here](#).

Job opportunities

A full list of current job adverts is at <http://www.gloslmc.com/blog-job-vacancies.asp> and links to them are also at Annex A for ease of reference.

Max's Musings

Last week my dear wife took me off to hear a performance of 'Elijah' – an oratorio. As usual I was quite unable to hear any of the words being sung by the chorus. However, the text had helpfully been printed in the programme. I was deeply moved by the opening chorus.

"The harvest now is over.

The summer days are gone.

And yet no power cometh to help us"

Does that ring any bells with you too?

I won't say that we eagerly await our first flu victim of the season. Rather we are eagerly awaiting the full quantity of vaccine that we have ordered. It will be a close-run thing (rather like the battle of Waterloo) between the arrival of the vaccine and the spread of the virus. I hope that there will be fewer casualties than in 1815)

On another tack, I gather that the muscle cells in an earthworm are not dissimilar to our own. Weight being at a premium, there is now a plan to send worms into space to see how, in the long term, muscular strength can be maintained in a weightless environment over long periods. What has not been calculated is how well worms will breed in space, but it might be worth looking into. They are an excellent potential source of protein and are clearly edible; my young grandson proudly told me so the other day. Anyone fancy a snack?

And, finally, from the Royal London (self-styled 'the largest mutual life, pensions and investment company in the UK') to one of our practices recently:

"The fee for completion of a General Practitioner's Report is -
£91,230,000,000,000,000.00, however we would advise that if you elect to provide us with a computer-based printout report then that fee will be reduced to £34.00."

[For that amount of money one might agree to hand-write it on vellum or parchment with illuminated capitals – in triplicate with red wax seals.]



**This newsletter was prepared
by Mike Forster and the staff
of Glos LMC**

Gloucestershire
GP SAFE HOUSE
*Online support for
professional challenges*
www.gpsafehouseglos.co.uk

JOB VACANCIES

The full list of current vacancies is at: <http://www.gloslmc.com/blog-job-vacancies.asp>.

GLOUCESTERSHIRE			Date posted	Closing Date
GP Retainer Scheme	Gloucestershire	GPs – short-term work for those who need it	28 Feb 18	Open
Partners in Health	Gloucester	Looking for 2 GPs	01 May 18	Open
Marybrook Medical Centre	Berkeley	Nurse Team Leader & Senior Practice Nurse Prescriber	09 May 18	Open
Mythe Medical Practice	Tewkesbury	GP Partner	25 Jun 18	Open
Dockham Road Surgery	Cinderford	GP Partner Required	26 Jun 18	Open
Phoenix Health Care Grp	Tetbury	Advanced Nurse Practitioner for Nursing Homes	26 Jun 18	Open
Aspen Medical Practice	Gloucester	General Practitioner Opportunities	11 Jul 18	Open
Upper Thames Medical Practice	Cirencester & Lechlade	GPs sought	07 Aug 18	Open
Kingsway Health Centre	Gloucester	GPs sought	09 Aug 18	Open
Gloucestershire LMC	Gloucester	LMC Secretary	22 Aug 18	16 Oct 18
Gloucestershire Out of Hours	Gloucestershire	General Practitioners	04 Sept 18	06 Oct 18
Phoenix Health Group	Cirencester & Tetbury	Salaried GP with view to Partnership	05 Sept 18	Open
Corinthian Surgery	Cheltenham	6-session partner	7 Sep 18	31 Oct 18
Royal Well Surgery	Cheltenham	Practice manager	26 Sep 18	12 Oct 18
ELSEWHERE				
Barn Close Surgery	Broadway, North Cotswolds	Salaried GP	27 Mar 18	Open
Thorneloe Lodge Surgery	Worcester	Salaried GP 6-8 sessions	25 Jul 18	Open
Bampton Medical Practice	Witney, Oxon	GP maternity cover	20 Sept 18	31 Oct 18

REMINDER: If you are advertising with us and fill the vacancy please let us know so that we can take the advert down

Practice Manager vacancy – Royal Well Surgery

We are a friendly, forward thinking Practice looking for a full-time (37.5 hrs per week) Practice Manager to lead the Practice.

The successful candidate will need to demonstrate strategic planning, the ability to manage change and possess a strong HR, IT and financial background, whilst at the same time have a hands-on attitude to operational management.

The ideal candidate will need to be organised, dynamic and resourceful to drive service development forward, be flexible in their approach to work and have good leadership skills.

The Royal Well Surgery is a suburban practice with 6,950 patients and 4 GP Partners

Please submit a covering letter of application along with your C.V. Including details of your experience and career to date to Mrs Jo Moralee, Practice Manager, The Royal Well Surgery, St Pauls Medical Centre, 121 Swindon Road. Cheltenham GL50 4DP.

joanna.moralee@nhs.net

If you wish to discuss this post please ring Jo Moralee on 01242215010

Closing date for applications is October 12th 2018

CORINTHIAN SURGERY

www.corinthian-surgery.nhs.uk

GP PARTNER REQUIRED – 6 sessions (some flexibility possible)

An opportunity has arisen to join our partnership located in the Cotswold town of Cheltenham from January 2019.

Due to Partners reducing sessions, we are looking for a GP with commitment to deliver high quality care whilst maintaining the right work life balance.

- Long established partnership of seven friendly and enthusiastic doctors
- Highly organised GMS practice of 8300 patients
- High QOF achievement
- “Good” CQC rating
- Excellent management and nursing support, including 2 experienced Triage nurses
- Low staff turnover
- Located in a modern building of 5 GP Practices supported by onsite pharmacy, dentistry, podiatry and minor ops
- No capital buy-in required
- Specialist clinical interests encouraged
- TPP SystemOne practice

Please apply with CV to
Matthew Roff, Practice Manager, Corinthian Surgery, St Paul’s Medical Centre,
121 Swindon Road, Cheltenham, GL50 4DP

Closing date 31st October 2018

Informal visit by arrangement with the Practice Manager encouraged.