

SEPTEMBER 2017

LOCAL MEDICAL COMMITTEE

LMC
GLOUCESTERSHIRE

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We welcome the growing feeling of constructive engagement with the Gloucestershire Hospitals NHS Foundation Trust. Its new Chief Executive, Deborah Lee, responds promptly to concerns raised by this office and in particular is taking steps to avoid the 'patient ping-pong' currently initiated by letters from the e-referral system that tell patients to contact their GP if an appointment is not available.

e-referrals

However, the problem has not yet gone away: patients are still being told by 'the system', when an appointment is not available to meet an e-referral, to contact their GP. This is helpful neither to the patient (since the practice can do nothing except ring the hospital on their behalf) nor to the practice (because of the extra work involved). You may therefore find the leaflet and the template letter to be found at:

<http://www.gloslmc.com/library1.asp?id=221> helpful from the outset in directing the patient to the hospital rather than to the practice.

Indemnity

The GPC is working very hard with other organisations to:

- Settle a winter scheme for OOHs doctors. We understand that details have been agreed and will be published shortly.
- Address the wider issue of the Discount Rate. This is arguably much more important if not immediately pressing. It is likely to be a difficult negotiation.

As soon as we get any firm information we will pass it on. In the meantime, GPs should avoid any work for which they lack indemnity cover.

Mandatory training

There is now a very clear and useful BMA webpage giving guidance on training, whether mandatory or advisable:

<https://www.bma.org.uk/advice/employment/gp-practices/gps-and-staff/practice-staff-training-resource>

Cyber attack and the Extended Hours DES

For the avoidance of doubt, any hours in which a practice is unable to fulfil its Extended Hours DES commitments as a result of cyber attack, rather than its own decision, will not count as missed hours for the purposes of payment for the DES

NHS SBS aftershocks

You will recall that under NHS Shared Business Services some correspondence in the mail redirection service did not reach the intended recipients. The incident team sent correspondence to GP practices in December 2016, March and May 2017 asking practices to complete and return a response form to indicate whether any patient may have suffered potential harm as a result of the error. About a third of practices have yet to return these

forms. NHS England will be writing to Heads of Primary Care to inform them of practices that have yet to respond, and CCGs will also be aware.

The GPC would encourage practices to undertake this in a timely manner practices are best placed to do it, and should be paid for such work. Payments for work undertaken in March and May 2017 will be paid in August or September 2017.

All cases of potential harm are now being reviewed by NHS England GP national Clinical Directors to confirm whether further clinical review is required. NHS England are contacting practices to obtain patient details, and can offer support to practices if required. In recognition of workload on practices, local area teams may be asked to assist with providing information.

NHS England has provided GPs with a dedicated phone line 0800 028 9723 and email address england.sbsincident@nhs.net on which they can use to contact the Incident Team with any queries.

Changes to patient registration requirements

From 2 October 2017, GPs will need to complete all new patient registrations using the new family doctor services registration (GMS1) form. The revised GMS1 form contains the same information as the current GMS1 form, as well as a supplementary questions section for overseas patients. Copies of the new form will be delivered directly to GP practices ahead of the 2 October 2017 date. Should any practice require further forms after that delivery, please order these from the [primary care service England](#) portal. The form can also be downloaded from the [NHS Choices](#) website.

Another scam

Reported from elsewhere in the country: "a man attempted to gain bank details of sessional GPs. The man called himself James Keith and phoned the practice reception team stating the name of the Doctor working there and claiming that he worked for a locum agency "down south" but their systems were down so they needed the doctors bank account details so they could pay them. The practices involved did not give out any details and the attempted crime has since been reported to the Action Fraud Team and the police are dealing with it."

Job opportunities

A list of recent job opportunity notifications is at **Annex A**. A full list of unexpired job adverts is at <http://www.gloslmc.com/blog-job-vacancies.asp> and links to them are also at Annex A for ease of reference.

Valete

Dr Colin Gold (Bartongate Surgery) retires at the end of August after 31 years serving the citizens of central Gloucester

Max's Musings

I see that where new towns are being built they are meant to be Healthy Towns, with free bicycles, cinema tickets and health food tokens for those who can prove that they walk far enough to qualify each day. This could be a long-term approach to the besetting evils of poor diet, lack of activity, and advancing diabetic decrepitude. I assume the planners will be arranging in advance for cycle tracks, pedestrian only areas, perimeter car parks and shop-mobility scooter parks in every street? In our established built-up areas it is not so easy to retro-fit such things. I also rather envy the Dutch, who enjoy flat land suitable for pedal cycling. Round us the land is so bumpy that one can get out of breath just walking to the post box around the corner. Having seen my wife shaking her pace counter device to persuade it that she has walked further than she actually has, I suspect there will be a market for an electronic device shaking machine in those areas. Another way of supplementing the income?

The art of originality is to disguise one's sources, so I shall not tell you where I saw this, but would it not improve recruitment if university fees were scrapped for undergraduates taking medical degrees?

And finally,

From a British Military Officer's report: "This Officer can be likened to a small puppy – he runs around excitedly, leaving little messes for other people to clean up."



**This newsletter was prepared
by Mike Forster and the staff
of Glos LMC**



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GP SAFE HOUSE

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JOB VACANCIES

The full list of current vacancies is at: <http://www.gloslmc.com/blog-job-vacancies.asp>.

GLOUCESTERSHIRE			Date posted	Closing Date
Tewkesbury Choice Plus	Gloucestershire	Choice+ rota	9 Mar 16	Open
Partners in Health	Gloucester	Partner/Salaried GP	20 Jul 16	Open
Dockham Road Surgery	Cinderford, Forest of Dean	Partner or Salaried GP	21 Apr 17	Open
Coleford Health Centre	Forest of Dean	Salaried GP/partnership	31 Aug 16	Open
GP Retainer Scheme	Gloucestershire	GPs (plural)	22 Nov 16	Open
Regent Street Surgery	Stonehouse	4.5 sessions for a Partner, salaried GP	23 May 17	Open
London Medical Practice	Gloucester	Salaried GP (4 sessions per week)	14 Jun 17	Open
Seven Posts Surgery	Cheltenham	Salaried GP	19 Jun 17	Open
ELSEWHERE				
Pensilva Health Centre	Liskeard Cornwall	GP Partner	02 Nov 16	Open
Irnham Lodge Surgery	Somerset	Salaried GP	21 Jun 17	Open
Avon LMC	Avon	Nurse	25 Apr 17	Open
Glastonbury Health Centre	Glastonbury	Nurse Practitioner	08 Mar 17	Open
The Locality Health Centre Group	Weston-Super-Mare	Treatment Room Nurse: Medical Coder /Summarisers: IT/Data Administrators	21 Jun 17	Open
Burnham & Berrow Medical Centre	Somerset	GP Partner or Salaried GP	26 Apr 17	Open
Bampton Medical Practice	Bampton, Nr Witney, Oxon	Salaried GP	31 Aug 17	Open

REMINDER: If you are advertising with us and fill the vacancy please let us know so we can take the advert down